

# Royal Hotel Sanremo

*2020 Update + Health & Safety Protocols*



## **PLAN TO RE-OPEN:**

Early to mid-June (no later than June 15th)

## **SERVICES:**

Dining: Main Restaurant Fiori di Murano and outside options such as Il Giardino open in the evenings, while during the day snacks and light lunches are available at Bar delle Rose and Pool area, further to an enhanced Room Service available 24 hours. All menus are visible from devices after scanning the QR code. Wellness & Leisure: Access to the Swimming pool and beach club will be controlled, allowing for the spacing out of sunbeds to ensure the health of our guests. Similar rules will apply to our Royal Wellness Spa. The Fitness Club / Gym will remain closed for the foreseeable future.

## **HEALTH & SAFETY PROTOCOLS:**

- Prior to re-opening, the entire resort will undergo a complete and severe sanitation/sterilization, with this treatment repeating on a regular basis. All rooms and public spaces will be cleaned with specific disinfectants, per Italian Health Ministry protocols.
- Tables in Bars and restaurants as well as sunbeds in the pool area and Beach Club will be spaced out by 2 meters.
- All employees will wear a mask and gloves; disinfectant devices will be placed in various areas of the hotel, such as in reception, the restaurants, bar, elevator and swimming pool.
- Usage of elevator will be limited to 2 persons per ride, and only when wearing a mask and gloves.
- Slippers or shoes must be disinfected before entering the Pool and Spa area. Towels will be provided to clients wrapped in closed plastic bags.
- All meals served in restaurants, bars and room service will be tightly covered.
- All our guests will find in their rooms a kit with a mask, gloves and hand sanitizer tissues. They are obliged to wear them in places such as restaurants and other places where a distance of 2 meters from the next person might not be guaranteed.

## **GOOD TO KNOW:**

Our main goal and top priority is protecting the health of our customers and employees, creating a safe space with strict compliance of hygiene rules, where our guest feel safe and can enjoy a memorable vacation.