

Château du Coudreceau

2020 Update + Health & Safety Protocols



PLAN TO RE-OPEN:

Available on an exclusive use basis only, we have remained open with all accommodation and services available throughout the pandemic.

HEALTH & SAFETY PROTOCOLS:

Even though we are an extremely safe and secure environment due to the nature of our business, we felt it was the correct course of action to put in the place the following EU compatible protocols as a result of the Covid 19 pandemic. We feel this leaves us in an excellent position to receive guests once it is deemed safe to do so by relevant governments:

- As the full estate perimeter is totally secure, no person has been able to, or will be able to enter the estate without contacting our security department. Security has full control over gate access.
- Where possible only staff are permitted to enter at present. Essential maintenance staff have been allowed enter on occasion but have followed full Covid 19 Protocols (signing visitors book, wash and sanitize hands on arrival, use full PPE equipment including gloves and face masks)
- All entrances to buildings have hand sanitizer and handwash available
- All buildings were deep cleaned in late April; additional cleaning is on-going
- As the virus can only live on surfaces for a maximum of 1-2 days, we are confident that the entire estate will be completely safe for all parties
- All staff are routinely tested for the virus
- All guests will be using the estate on an exclusive basis hence will only be interacting with their own party. There will also be the minimum number of staff onsite at any time required to offer the levels of service we expect at CduC.
- Social distancing will be in operation on all parts of the estate
- If people fly privately to Orleans St Denis (LFOZ) they will be transferred by Chateau staff in our own vehicles (Mercedes Viano and Range Rover), further reducing interaction with outside agencies

As a result of what we have already achieved and what we are going to carry out we feel we have secured the premises to the best of our ability to enable the estate to function as close to normal as possible.

GOOD TO KNOW:

Due to the nature of our estate we will be easily able to ensure that our guests don't come into contact with anyone outside of their party.