

Cala Ponte Hotel

2020 Update + Health & Safety Protocols



PLAN TO RE-OPEN:

July 4th

SERVICES:

The following adjustments are being made to our services to accommodate new rules and regulations:

- Breakfast will be served à la carte by our staff
- Our restaurant remains closed but a snack menu will be available at our Bar
- Massages could be requested upon availability. We kindly request guests book at the Front Desk 24h in advance.
- Sauna and Turkish bath will not be accessible according to Oms dispositions.
- Access to the following facilities will be controlled in terms of the number of guests permitted at one time. We kindly request to book at the Front Desk 24h in advance.
 - o Outdoor swimming pool
 - o Tennis court (available at an additional supplement)
- The access to an affiliated Sandy Beach Club (open through September 6, 2020, situated in Capitolo) will be available only reserving your station at the time of the confirmation or within 48h. Cancellation allowed with no penalty charge (The beach club is available at an additional supplement).

HEALTH & SAFETY PROTOCOLS:

Our commitment to your health and ours includes the following on-going measures:

- Maintain a proper preventive behaviour to ensure compliance with hygiene and safety protocols
- Sanitize the room at each departure to ensure the next guest a hygienic and safe environment
- Clean and sanitize common areas several times a day
- Ensure and enforce safety distance
- Sanitize several times a day all surfaces of greatest contact (such as the reception desk, elevators and button panels, all handles, switches, handrails, bathrooms of the common areas and room keys)
- Offer hand sanitizer dispensers in all common areas
- Constantly aerate all environments
- Make disposable gloves and masks available to our guests
- Keep the right distance between the tables in the dining room of the restaurant

GOOD TO KNOW:

We have received the “Secure Clean Hotel Certificate” from local authorities. We look forward to welcoming your clients and ensuring their stay in Puglia is both enjoyable and safe.